

# Our Shipping Schedule at ISON'S

*We ship our plants when they are in dormancy, during the cooler months, to give them the best possible start at their new location.*

## Tracking Numbers are sent via email the day your order ships.

- ▶ Non-plant orders generally ship within 3-5 business days after confirmation.
- ▶ Plant orders, however, are filled when the entire order is dormant. Our dormant plant shipping season is typically mid November through early May. It can be a little sooner or a little later depending on the weather. Some fruit and nut trees cannot ship until January. On the [ISONSONS.COM](http://ISONSONS.COM) website it is noted when each plant generally ships. Look for that information within the plant's description. Your entire order will ship together when everything is dormant. \*\*
- ▶ Northern cold states' shipping season is typically April through early May. If you would like your order shipped sooner, please let us know.

## How orders ship:

In an effort to consolidate and reduce shipping costs, we ship plants when the entire order is dormant. Here are times when these groups of plants are normally ready:

- ▶ **Muscadines: mid November through early May**  
***FAST TIP to receive your Muscadine vines faster:** We recommend placing Muscadine vines on an order all by themselves with no other plants added. (When other plants and trees are on the order we wait until everything is in dormancy to save shipping costs.) If you want to plant Muscadines sooner, just order them separately.*
- ▶ **Berry Plants: early December through early May**
- ▶ **Bunch Grape: mid December through early May**
- ▶ **Vegetables: early December through early May**
- ▶ **Fruit Trees/Specialty Fruits/Nut Trees: January through early May**
- ▶ **Fresh Fruit: Muscadine grapes ship when they ripen from late August through September.**
- ▶ **Strawberry Plugs: zip codes that begin with 1, 4, 5 and 6 begin shipping the first week of September; zip codes that begin with 2, 3, and 7 begin shipping the first week of October.**

\*\* Although we normally do not ship your order until all plants are ready and it's time to plant, if you would like multiple shipments as the items are available, we can do that for an additional shipping charge. (Just contact our office at [ison@isons.com](mailto:ison@isons.com) and we will be happy to help you.)

*Thank you for your order!*

With live plants, weather and conditions beyond our control may cause a shortage. If this happens we do our best to fill as many orders as possible. If we are unable to fill an order a full refund for the plant will be issued.

